

January 5, 2022

Dear Valued Physician Partners,

Following valuable feedback from you, MDX Hawai'i has been working throughout 2020 and 2021 to redesign our Utilization Management (UM) program, and we are pleased to share several highlights with you for 2022.

While this summary is not exhaustive of all services, several general groupings have been added to services that **NO LONGER** require UM prior authorization review in 2022:

- Acute subluxation chiropractic services
- Corneal Transplants
- Diagnostic Tests, including PET scans, etc.
- Durable Medical Equipment (DME) includes CPAP, NPPV, specialty wheelchair, orthotics, prosthetics, oxygen tank, an oxygen concentrator, etc.
- Enteral/parenteral services and supplies and commercial oral nutritional supplements
- Genetic Testing and Counseling
- Home Health Services (includes Home Health Care)
- Hyperbaric Oxygen Therapy
- Infusion Services
- Medical Nutrition Therapy (MNT)
- Molecular laboratory tests
- Outpatient Physical, Occupational, and Speech therapy visits (guidance document available on our portal listing therapy modalities not covered by Medicare)
- Outpatient services, Surgeries, and Procedures, including joint and spine orthopedic services and prostate/bladder procedures. This also includes the administration and infusion services of specialty drugs, but certain specialty drugs themselves still require review, as mentioned below.
- Outpatient Pain Management Surgeries and Procedures
- Parenteral Nutrition
- Podiatry Services
- Proton Beam Therapy & Radiation Therapy
- Non-pharmaceutical Radiation Oncology Services
- Radiology: All outpatient Imaging
- Reconstructive Non-Cosmetic Surgery, including but not limited to:
  - - Blepharoplasty
  - - Breast Reconstruction
  - - Vein Stripping/Varicose Vein
  - - Sclerotherapy
  - - Bariatric Surgery

The following general groupings will **continue to require** UM review in 2022:

- Planned inpatient admits AND the procedure leading to the inpatient admission
- Skilled nursing home (SNF) and inpatient rehabilitation admissions. This excludes SNF admissions to Ohana Pacific facilities. Prior authorization approval is waived for all SNF admissions to Ohana Pacific facilities in 2022.
- Certain specialty drugs
- Site of service of new start outpatient chronic hemodialysis
- HMO patient specialty referral
- Services that require Health Plan review:
  - Part D drugs
  - Non-medical dental
  - Vision services
  - Transplants
  - Investigational/experimental services, including some new services with temporary procedural codes, unless otherwise specified on our PA look-up tool.

MDX Hawai'i will monitor the appropriateness of utilization, identifying changing or emerging trends. These reports will be reviewed with providers from time to time. We will continue to refine and retool our UM program as both health care and our model of care evolve. Requirements and services may be removed and/or added to the prior authorization list, and you will be notified of any changes in advance.

Removal of prior authorization requirements does not guarantee payment. **Medicare and proper coding rules, such as inpatient only, the quantity of DME supplies and visits, bundling appropriateness, and non-coverage for cosmetic and non-Medicare covered services still apply. These rules will be followed during claims processing.**

The lists are not exhaustive of all services. We encourage you to review the specific services of interest to you on our provider portal [https://hi.coreportal.com/Login\\_new.aspx](https://hi.coreportal.com/Login_new.aspx). Our provider portal has several coverage guidance documents, including a list of services designated by Medicare as Inpatient Only and therapy modalities not covered by Medicare. We will update these documents periodically if regulations change.

Thank you for participating in the MDX Hawai'i network. Please let us know if you have any questions or concerns. We look forward to continuing to partner with you in 2022 to improve the health of the communities we serve together.

In good health,



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