



Thank you for your continued partnership and collaboration. This bulletin is to keep you informed of current MDX Hawai'i initiatives and program announcements

Commercial Network Alert (Cigna)

Reimbursement Policy Update — Evaluation and management codes billed with injection administration and testosterone drug codes

Please note that Cigna will administratively deny evaluation and management (CPT®) codes 99211–99215 billed with CPT code 96732 (injection administration) and HCPCS codes J1071 or J3145 (testosterone drugs) by the same provider on the same claim, for the same date of service, and when there are no other services billed on the claim.

The effective date is based on date of service, and varies based on state-regulated notice requirements:

- **Colorado, Kentucky, Ohio, and Texas:** April 25
- **All other states:** April 16

Only the E&M codes on the claim will be denied, and administrative appeal rights will be available. We will update the Evaluation and Management Services (R30) reimbursement policy to reflect this change.

Medical coverage policy update – Peripheral nerve block procedures considered experimental, investigational, or unproven effective April 16, 2023

We routinely review our coverage, reimbursement, and administrative policies for potential updates, taking into consideration one or more of the following: Evidence-based medicine, professional society recommendations, Centers for Medicare & Medicaid Services guidance, industry standards, and our other existing policies.

As a result of a recent review, we will deny claims for peripheral nerve block procedures billed with Current Procedural Terminology (CPT®) codes 64505, 64400, and 64405 as experimental, investigational, or unproven (EIU) regardless of the diagnosis. CPT code 64450 will also be denied as EIU *only* when submitted with a headache and/or trigeminal/occipital neuralgia diagnosis. Denials will include medical necessity appeal rights. This update is effective for

dates of service on or after April 16, 2023. We will update the Headache and Occipital Neuralgia Treatment (0063) medical coverage policy to reflect this change.

A reminder for National Heart Awareness Month

In honor of February being National Heart Awareness Month, we would like to remind you about how you can help statin use in members with cardiovascular disease and patients with diabetes:

- **Improve health literacy.** Talk with your patients about why they are on statin medication and how it is important to take their medication as prescribed.
- **Address adherence barriers.** Ask open-ended questions about concerns related to health benefits, medications side-effects and cost. Talk about getting timely refills to prevent large gaps between fills.
- **Consider the health plan 100-day fill** to improve adherence and minimize frequent pharmacy trips. Patients have \$0 copay for tier 1 and tier 2 medications.
- **Remember that only prescriptions filled with the patient's health plan ID card** can be used to measure a patient's adherence to their medications.
- **Confirm instructions.** If the dose or frequency is changed, please void the old prescription, and send a new one to the patient's preferred pharmacy.
- **Try home delivery** for your patients.
- **Prescribe low-cost generics** from the health plan formulary.

For Statin Therapy for Patients with Cardiovascular Disease (SPC) measure, a patient who is identified as having clinical atherosclerotic cardiovascular disease (ASCVD) will need to receive a **moderate or high intensity statin** using the Part D benefit during the measurement year.

For Statin Use in Persons with Diabetes (SUPD) measure, a patient with diabetes must have a fill for at least one statin or statin combination medication in **any strength or dose** using the Part D benefit during the measurement year.

If a patient has an applicable exclusion (example cirrhosis) this should be documented every year on the patients' medical record to exclude them from the measure (SPC and SUPD).



Questions? Email the STARS team at QualityAnalysts@mdxhawaii.com or fax (808) 451-2201.

CenterWell Pharmacy (Humana) PH: 1-800-486-2668. TTY 711, FAX: 1-877-405-7950 or E-PRESCRIBE: NCPDP ID# 3677955

Optum Rx Pharmacy (United HealthCare) PH: 1-800-562-6223, TTY 711 or OptumRX.com

Pharmacy Updates

2023 UHC Medicare Advantage Formulary Updates:

- All covered Generic Med Adherence STAR Drugs covered on Tier 1
- Expansion of Tier 1 Gap Coverage
- Addition of Tier 2 Gap Coverage to most plans
- Expansion of 100-day Supply Rx benefit
- Expansion of Tier 1 \$0 Retail and many plans decreased deductibles
- Continued participation in Insulin Senior Savings Program \$35 copay for covered insulins in Tier 3 through Coverage Gap for non-LIS members. Members with Extra Help are subject to the Low-Income Subsidy Copays (\$25 for CSNP).
- Continued coverage for Bonus Drugs (Tier 2) for majority of MAPD members:
 - Sildenafil (generic Viagra)
 - Cyanocobalamin (Vit B-12) injection
 - Vit D
 - Folic acid

2023 UHC Vaccination FAQ:

- **\$0 Vaccine Cost Share** – All Part B and Part D covered vaccines that can be administered to adults age 19+ including Shingles vaccine (Shingrix) and Boostrix are \$0 member cost share
- **Encourage Part D vaccine to be administered at the pharmacy** to ensure patient knows the upfront cost and has a positive patient experience. Administering Part D vaccines at doctor's office may result in additional charges to the patient.

New Deadline for 2021 Retrospective Chart Chase

Great news! For those providers who haven't been able to submit their medical records for our 2021 retrospective chart chase, we were able to extend the deadline to **April 28, 2023**.

We have partnered with Advantmed to help us retrieve charts with **dates of service from 2021 – current**.

You can submit charts to Advantmed in one of several ways:

1. By uploading charts directly to their secure site at:
 - a. <http://www.advantmed.com/uploadrecords>
2. By secure e-mail or toll-free fax:
 - a. E-mail: records@advantmed.com
 - b. Main fax #: (800) 340-7804
 - c. Alternate fax #: (949) 222-0185
3. By remote EMR:
 - a. To begin set-up for remote EMR download by Advantmed's trained medical record technicians, e-mail necessary forms to RemoteAccess@advantmed.com. Please provide a point of contact and phone number for further communications.
4. By mail at:
 - a. 17981 Sky Park Circle, Building 39/Suite B & C, Irvine, CA 92614
5. By onsite appointment:
 - a. Please contact Advantmed at (800) 698-1690 to schedule.

Thank you for partnering with us to take care of our members.



MDX Hawai'i PROVIDER **BULLETIN**

