



**CASE MANAGEMENT Referral Form**

FAX completed form to (818) 817-5155 or (714)590-5107

|  |   |                                |                                   |                          |                                  |                                    |
|--|---|--------------------------------|-----------------------------------|--------------------------|----------------------------------|------------------------------------|
| Date   |   | Name/Title Referring Person:   |                                   |                          |                                  |                                    |
|  |   | Referring Person phone number: |                                   |                          |                                  |                                    |
| Referral Priority Level  |   | <input type="checkbox"/>       | Urgent (outreach 2 business days) |                          | <input type="checkbox"/>         | Routine (outreach 5 business days) |
| Member Name  |   |                                | Date of Birth                     |                          | Phone Number                     |                                    |
| MemberID#  |   | IPA Name                       |                                   |                          | Health Plan                      |                                    |
| Family/Caregiver Contact Name and Phone number                         |   |                                |                                   |                          |                                  |                                    |
| <b>Reason for Referral to Case Management (Select all that apply):</b> |   |                                |                                   |                          |                                  |                                    |
| <input type="checkbox"/>   | Frequent ER visits (Two in last 3 months)       |                                |                                   | <input type="checkbox"/> | Coordination of Authorizations   |                                    |
| <input type="checkbox"/>   | Frequent Hospitalization (Two in last 6 months) |                                |                                   | <input type="checkbox"/> | New Diagnosis                    |                                    |
| <input type="checkbox"/>   | Symptom Management (i.e. Pain, CHF, Pulm)       |                                |                                   | <input type="checkbox"/> | New to Group/COC needs           |                                    |
| <input type="checkbox"/>   | Caregiver or Family Support Issues              |                                |                                   | <input type="checkbox"/> | Self-Management Education        |                                    |
| <input type="checkbox"/>   | Home/Environmental Concerns                     |                                |                                   | <input type="checkbox"/> | Medical Plan Noncompliance       |                                    |
| <input type="checkbox"/>   | DME needs                                       |                                |                                   | <input type="checkbox"/> | Transplant (Potential or Actual) |                                    |
| <input type="checkbox"/>   | Transportation Needs                            |                                |                                   | <input type="checkbox"/> | CPS or APS                       |                                    |
| <input type="checkbox"/>   | Poly- Pharmacy                                  |                                |                                   | <input type="checkbox"/> | CCS aging out                    |                                    |
| <b>Brief Clinical History related to this Referral</b>                 |   |                                |                                   |                          |                                  |                                    |
| Primary Diagnosis  |   |                                | ICD 10 code                       |                          | Secondary Diagnosis              |                                    |
|  |   |                                |                                   |                          | ICD 10 code                      |                                    |
| <b>Comorbidities</b>   |   |                                |                                   |                          |                                  |                                    |
|  |   |                                |                                   |                          |                                  |                                    |
| <b>Describe Specific Concerns for this Member</b>                      |   |                                |                                   |                          |                                  |                                    |
|  |   |                                |                                   |                          |                                  |                                    |
|  |   |                                |                                   |                          |                                  |                                    |
|  |   |                                |                                   |                          |                                  |                                    |
| < Case Management Department Only Below >                              |   |                                |                                   |                          |                                  |                                    |
| Date Referral Received:  |   |                                |                                   |                          |                                  |                                    |
| CM Assigned  |   |                                |                                   | CM Notified Date         |                                  |                                    |
| PCC Assigned   |   |                                |                                   | PCC Notified Date        |                                  |                                    |