

CignaforHCP.com – patients' Cigna ID cards now accessible online

In July 2018, a new feature was added to the Cigna for Health Care Professionals website (CignaforHCP.com) that allows providers to view and print an ID card for a patient with Cigna-administered coverage. This functionality is accessible on the Coverage Details screen for a patient.

To view and print their patients' Cigna ID cards, providers should:

1. Log in to CignaforHCP.com.
2. Click Patients.
3. Conduct a Patient Search.
4. When results appear, click the Patient ID Number.
5. On the Coverage Details screen, click “View patient’s ID card.”

The ID card will open in a new window, where providers can view and print it.

We will inform providers about this enhancement in an article in the January 2019 Network News.