



Provider Bulletin November 2018

At MDX Hawai'i, we are committed to providing you with information to make working with us easy for you and your staff. We strive towards delivering excellent service to you. One of the ways we keep you informed is through our Provider Bulletin as it contains important updates for our Medicare Advantage Plans.

❖ Change in Peer-to-Peer Review Process

A peer-to-peer review provides you the opportunity to discuss the services you are requesting for your patient with an MDX Hawai'i Physician Reviewer. Previously, a peer-to-peer review reconsideration can be requested within 72 hours of receipt of notification of denial and before a formal appeal process is requested.

Beginning October 29, 2018, you may request a peer-to-peer conversation with an MDX Hawai'i Physician Reviewer at the time the authorization request is submitted and before a determination is made. This applies to both Specialty Referrals and Prior Authorization requests.

This process will apply to all prior authorization requests and will no longer be available after a notification of denial is issued, except for inpatient admission denials which were denied for lack of medical necessity. We will offer peer-to-peer reconsideration for inpatient admission denials if the member remains hospitalized or within 5 calendar days from the date of the denial notification and the clinical course past the initial determination qualifies the member for an inpatient stay.

To request a Peer-to-Peer review before a determination is made on your Specialty Referral or Prior Authorization Request, please check the box on the request form:

- Check "✓" this box if you would like to request a peer-to-peer conversation with an MDX Hawai'i Physician Reviewer before a determination is made.** *We will contact you to arrange a date and time for your dialogue with our Medical Reviewer. Or, call us at (808) 426-7617 to schedule and provide best contact dates/times and phone number for the Provider.*

We are enclosing the updated Specialty Referral Request Form (Rev. 10/2018) and Prior Authorization Request Form (Rev. 10/2018) for your use. These forms replace any previous versions. Please use this version of the form going forward. For additional copies, please go to our website www.mdxhawaii.com, click on the **Providers** tab at the top of the page → **Print Copies of Forms**, and then click on the appropriate form.

❖ 2018 -2019 Flu Season

Flu season has started. You play an important role in ensuring that our Medicare Advantage Plan members receive the influenza vaccine. People 65 years and older are at greater risk of serious complications from the flu since human immune defenses become weaker with age. For information on the 2018 – 2019 flu season, see the enclosed "A Flu Shot is the Best Shot at Prevention for People Age 65 and Older." Please post in your office.

❖ Prior Authorization No Longer Required

We listened to your concerns about our prior authorization requirements. Effective August 1, 2018, prior authorization is no longer required for the following CPT codes:

Ophthalmology

CPT Code	Description
92025	Computerized corneal topography, unilateral or bilateral, with interpretation and report
92083	Extended examination (e.g. Goldman visual fields with at least 3 isopters plotted and static determination within the central 30, or quantitative automated threshold perimetry, Octopus program G-1, 32 or 42, Humphrey visual field analyzer full threshold programs, 30-2, 24-2, or 30/60-2)
92133	Scanning computerized ophthalmic diagnostic imaging, posterior segment, with interpretation and report, unilateral or bilateral; optic nerve
92134	Scanning computerized ophthalmic diagnostic imaging, posterior segment, with interpretation and report, unilateral or bilateral; retina
92136	Ophthalmic biometry by partial coherence interferometry with intraocular lens power calculation
92235	Flourescein angiography (includes multiframe imaging) with interpretation and report, unilateral and bilateral
92250	Fundus photography with interpretation and report
92285	External ocular photography with interpretation and report for documentation of medical progress (e.g. close-up photography, slit lamp photography, goniophotography, stereo-photography)

Surgery -- Dermatology

CPT Code	Description
10060	Incision and drainage of abscess (e.g., carbuncle, suppurative hidradenitis, cutaneous or subcutaneous abscess, cyst, furuncle, or paronychia); simple or single
10061	Incision and drainage of abscess (e.g., carbuncle, suppurative hidradenitis, cutaneous or subcutaneous abscess, cyst, furuncle, or paronychia); complicated or multiple
10080	Incision and draining of pilonidal cyst; simple
10081	Incision and draining of pilonidal cyst; complicated

Gastroenterology

CPT Code	Description
91110	Gastrointestinal tract imaging, intraluminal (e.g. capsule endoscopy), esophagus through ileum, with interpretation and report
91111	Gastrointestinal tract imaging, intraluminal (e.g. capsule endoscopy), esophagus with interpretation and report

Home Health Services (includes Home Health Care) and Rehab Services (PT/OT) includes services post-discharge from a Skilled Nursing Facility (SNF) effective August 1, 2018

Prior authorization is **not** required for Home Health Services (includes Home Health care) and the first eight (8) visits for Rehab Services (PT/OT) if it is ordered immediately after hospitalization, stay at a Skilled Nursing Facility or surgery, with an MD order. All other services require prior authorization.

If you have any questions, please call us at (808) 532-6989 on O'ahu, or 1-800-851-7110 toll-free from the Neighbor Islands.