



Important Notice Effective 5/20/19

On Monday, May 20, 2019, MDX Hawai'i will enhance its existing claims editing processes by introducing a new editing platform called Cotiviti. This editing platform will help us to better process our medical claims, bring consistency and accuracy to the billing processes, and process claims in a timely fashion.

There should be little to no impact from an overall payment standpoint, if standard Medicare billing guidelines are being adhered to. To better service our MDX Hawaii partners, we are sending this correspondence to affirm our philosophy of transparency.

The Covitivi platform is used by 96% of the top 25 plans in the country and is based on nationally sourced coding guidelines, including Current Procedural Terminology (CPT) codes as documented by the American Medical Association (AMA), Correct Coding Initiatives (CCI) and Post-Operative Period Guidelines as outlined by the Centers for Medicare and Medicaid Services (CMS).

We thank you for your grace and patience as we work towards building a better infrastructure so that we can better serve our members and your patients.

Please feel free to contact your Provider Network Coordinator if you have any questions or concerns.