

This list of services requiring PRIOR authorization applies to Humana’s Medicare Advantage Plans and UnitedHealthcare’s Medicare Advantage Plans contracted with MDX Hawaii. This list applies to CONTRACTED and NON-CONTRACTED health care providers. See IMPORTANT NOTES on page 3.

APPLIES TO THE FOLLOWING HEALTH PLANS:			
Humana Medicare Advantage Plans			
PPO Plan:	HumanaChoice	H5216-040	
PPO Plan:	HumanaChoice	H5216-041	
HMO Plan:	Humana Gold Plus	H0028-004	
UnitedHealthcare (UHC) Medicare Advantage Plans (PPO Plans)			
<u>Oahu</u>			
AARP Medicare Advantage Choice Plan 1		H2228-024	(Group #77000 & #77007)
AARP Medicare Advantage Choice Essential		H2228-025	(Group #77003 & #77008)
AARP Medicare Advantage Choice Plan 2		H2228-067	(Group #77024 & #77025)
<u>Kauai & Maui</u>			
AARP Medicare Advantage Choice		H2228-068	(Group #77026 & #77027)
INPATIENT SERVICES		DETAILS	
Admissions		All scheduled inpatient admissions including acute hospital, rehabilitation facilities, hospice and skilled nursing facilities require PRIOR authorization. Admissions through the emergency room require notification within 24 hours.	
Behavioral Health (BH) or Detoxification		All scheduled admissions require PRIOR authorization. BH hospital, psychiatric hospital, subacute facility, and substance abuse admissions through the emergency room require notification within 24 hours. Partial hospital/residential treatment requires PRIOR authorization.	
Changes to Level of Care (LOC) or Health Plan Examples: - OBS now is admitted to IP - ICF now changes to SNF or IP - Member changes health plan during a hospital admission		If a member changes primary health plan coverage and MDX Hawaii becomes responsible during the hospitalization, notification to MDX Hawaii with a revised face sheet is required. If a member changes LOC, notification is required if admitted to a hospital without e-census. Failure to notify MDX Hawaii within one (1) business day of the change may result in denial of coverage.	
Elective Surgeries/Admissions		All scheduled admissions require PRIOR authorization. This includes any pre-scheduled inpatient hospitalizations and Ambulatory Surgery Center conversions to inpatient. For Outpatient Surgeries, please use our <i>PA Look-Up Tool</i> on our secured portal at www.MDXHawaii.com for authorization requirements.	
Observation Services when members are admitted		No notification required UNLESS member’s LOC is changed to inpatient in a hospital without e-census.	
OUTPATIENT SERVICES, PROCEDURES OR EQUIPMENT		DETAILS	
All non-participating and/or out-of-area services (excludes ER visit)		PRIOR authorization required for Humana Gold Plus Members (HMO plan only)	
All Outpatient Procedures and Surgeries		Use <i>PA Look-Up Tool</i> on our secured portal at www.MDXHawaii.com .	
Acupuncture		Please contact the member’s Health Plan.	
Brachytherapy		Use <i>PA Look-Up Tool</i> on our secured portal at www.MDXHawaii.com .	
Chemotherapy Agents Supportive Drugs Symptom Management Drugs		Use <i>PA Look-Up Tool</i> , Medications tab on our secured portal at www.MDXHawaii.com .	

OUTPATIENT SERVICES, PROCEDURES OR EQUIPMENT	DETAILS
Chiropractic Services	No prior authorization is required for acute subluxation (acute back pain or neck pain). Manipulation for chronic conditions require PRIOR authorization. See <i>PA Look-Up Tool</i> on our secured portal at www.MDXHawaii.com for more details. For other routine Chiropractic care, please contact the member's Health Plan.
Clinical trials	Please submit PRIOR authorization requests to ensure that selected services are covered during the clinical trial period.
Diagnostic Tests includes PET scans, etc.	Use <i>PA Look-Up Tool</i> on our secured portal at www.MDXHawaii.com
Durable Medical Equipment (DME) includes CPAP, NPPV, specialty wheelchair, orthotics, prosthetics, oxygen tank and oxygen concentrator, etc.	Use <i>PA Look-Up Tool</i> on our secured portal at www.MDXHawaii.com . You may use HCPCS code to look-up these services. HMO members must use contracted providers, if available.
Drugs and Medications	Use <i>PA Look-Up Tool, Medications tab</i> on our secured portal at www.MDXHawaii.com .
Enteral/parenteral services and supplies and commercial oral nutritional supplements	Use <i>PA Look-Up Tool, Procedures and Medications tab</i> on our secured portal at www.MDXHawaii.com .
Genetic Testing and Counseling	Genetic Testing: Use <i>PA Look-Up Tool</i> on our secured portal at www.MDXHawaii.com . HMO members must use contracted providers, if available.
Home Health Services (includes Home Health Care)	PRIOR authorization is <u>not required</u> for Home Health Services (includes Home Health Care) if it is ordered immediately after hospitalization, stay at a Skilled Nursing Facility or surgery. All other services require PRIOR authorization.
Hospice Care/ Supportive Care	Notification required
Hyperbaric Oxygen Therapy	Use <i>PA Look-Up Tool</i> on our secured portal at www.MDXHawaii.com .
Infusion Services	See medication list for drugs that require PRIOR authorization. Use <i>PA Look-Up Tool, Medications tab</i> on our secured portal at www.MDXHawaii.com .
Medical Nutrition Therapy (MNT)	Use <i>PA Look-Up Tool</i> on our secured portal at www.MDXHawaii.com .
Outpatient Services, Surgeries and Procedures	Use <i>PA Look-Up Tool</i> on our secured portal at www.MDXHawaii.com .
Pain Management Surgeries and Procedures	Use <i>PA Look-Up Tool</i> on our secured portal at www.MDXHawaii.com .
Parenteral Nutrition	PRIOR authorization required if Home/Infusion Center
Podiatry Services	Use <i>PA Look-Up Tool</i> on our secured portal at www.MDXHawaii.com .
Proton Beam Therapy & Radiation Therapy	Use <i>PA Look-Up Tool</i> on our secured portal at www.MDXHawaii.com .
Radiology: Outpatient Imaging	Use <i>PA Look-Up Tool</i> on our secured portal at www.MDXHawaii.com .
Reconstructive Surgery, including but not limited to: <ul style="list-style-type: none"> - Blepharoplasty - Breast Reconstruction - Vein Stripping/Varicose Vein - Sclerotherapy - Bariatric Surgery 	Use <i>PA Look-Up Tool</i> on our secured portal at www.MDXHawaii.com .

REFERRAL PROCESS FOR HUMANA GOLD PLUS MEMBERS (HMO PLAN ONLY)**For Primary Care Physician (PCP) referring Humana Gold Plus member to a Specialist:**

If you need to refer your Humana Gold Plus member to a specialist, please refer your patient to a provider who participates in MDX Hawai'i's Preferred Provider Network for Humana's HMO Medicare Advantage Plan.

1. A Specialist Referral approval is required before you refer your patient for specialty services. Please submit the Specialty Referral Request Form before the patient is referred to a specialist.
2. Fax the completed form to MDX Hawai'i at 532-6999 on O'ahu, or 1-800-688-4040 toll-free from the Neighbor Islands. Or, call us at 532-6989 on O'ahu, or 1-800-851-7110 toll-free from the Neighbor Islands and select Option 1 for Humana.

For Specialists:

If a Humana Gold Plus member has been referred to you and needs to have a service that is on MDX Hawai'i's Prior Authorization List for Medicare Advantage Plans, either you or the PCP may submit the Prior Authorization Request Form to MDX Hawai'i.

Once the Specialty Referral is approved, the Specialist may submit a prior authorization request for any medically necessary services until the referral expires. The Specialist must have a valid Specialty referral on file in order to request prior authorization for services.

1. Fax the completed form to MDX Hawai'i at 532-6999 on O'ahu, or 1-800-688-4040 toll-free from the Neighbor Islands. Or, call us at 532-6989 on O'ahu, or 1-800-851-7110 toll-free from the Neighbor Islands and select Option 1 for Humana.
2. When you submit your claim, be sure to enter the name of the referring physician in Box 17 and NPI in Box 17b on your claim form (CMS-1500).
3. Either you or the PCP may refer the member to another specialist. If you need to refer the member to another specialist, submit a Specialty Referral to MDX Hawaii at 532-6999 on Oahu, or 1-800-688-4040 toll-free from the Neighbor Islands.